

# ANIMAL KEEPER GRADING SYSTEM

## GRADE 2 ANIMAL KEEPER CRITERIA



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CATEGORY	DEFINITION
Animal Care	<ul style="list-style-type: none"> <li>• demonstrate strong understanding of the needs of the animals under your care, both as individuals and as a group</li> <li>• provide a high standard of cleaning, maintaining standards of environmental management</li> <li>• demonstrate that all housing, outside areas and reserves are maintained to a high standard suitable for the species</li> <li>• display a good understanding of the provision of environmental requirements for individual species</li> <li>• ensure the promotion of excellent physical health at both group and individual level, providing suggestions for improvement where necessary</li> <li>• actively support and adhere to preventative health care programmes, including biosecurity and quarantine measures where in place.</li> <li>• competently administer medicines, including topical treatments, following direction by a veterinarian or line manager acting on behalf of the veterinarian</li> <li>• patrol animal areas and undertake other visitor-animal safety roles required during opening hours to an exceptional standard</li> <li>• demonstrate an excellent level of computer literacy</li> <li>• display the ability to play an active role in relevant breeding programs</li> <li>• demonstrate capability to lead effective and quality animal training sessions</li> </ul>
Teamwork	<ul style="list-style-type: none"> <li>• assist and cooperate with others to deliver the needs of the department and wider Company</li> <li>• ensure work is completed on time and to a high standard</li> <li>• actively engage with the Company’s community and culture</li> </ul>
Public relations	<ul style="list-style-type: none"> <li>• good ability to confidently undertake media work</li> </ul>
Conservation, research, education	<ul style="list-style-type: none"> <li>• display a good understanding of the Animal Collection Plan and the roles the species in your care play in the wider Company’s operation as well as the professional zoo industry</li> <li>• demonstrate a willingness to represent the company at various conferences and/or meetings</li> <li>• maintain and develop robust knowledge of the conservation projects supported by the Company and ongoing research projects pertinent to the species in your care, actively sharing this knowledge with guests and staff</li> </ul>
Facility & equipment maintenance	<ul style="list-style-type: none"> <li>• ensure a high standard of cleanliness across all areas of your section as well as shared facilities used for animal care purposes is maintained daily or as required by those working alongside you, where this differs on a situational basis</li> <li>• provide suggestions for efficient monitoring of all equipment used, and ensure it is kept in good working order, is well maintained, and stored suitably by others within your department</li> <li>• where using a vehicle ensure all major issues that may compromise operation are reported to your line manager ASAP</li> </ul>
Health & Safety	<ul style="list-style-type: none"> <li>• ensure that you have a good working knowledge and adhere to the Company’s Health and Safety documentation, guidance, processes, policies and related Safe Working Protocols, Risk Assessments and COSHH assessments</li> </ul>