



JOB DESCRIPTION

This job description has been designed to give a clear definition of the role, but it is hoped that the employee will seek to develop the role to the best of his/her ability and that the role can and will be developed to make full use of his/her potential.

Job Title:	Guest Engagement Presenter
Location:	Knowsley Safari
Report To:	Head of Learning and Discovery
Contract Type:	This contract for this role will be through Arc Hospitality Recruitment and therefore will be a 'Temporary Workers Agreement'.
Working Hours:	In line with the needs of the business.

Main Tasks & Duties
<ul style="list-style-type: none"> • To deliver interesting and engaging enclosure presentations and shows to a range of audiences. This requires the use of a microphone, props and can include delivering an animal feed. • To deliver guided coach tours to public groups, birthday parties, school groups and private groups. • To run "discovery stations" such as touch tables. • To host at enclosures (including tigers, bush dogs, meerkat and giraffe) engaging with guests and answering questions. • Engage with guests during their visit to provide them with a positive experience. • Assist in running activities as part of our behaviour change initiative • Administrative duties including taking bookings, phone calls and email enquiries. • Kiosk work including till operation where necessary. • Ensure that Knowsley Safari Park is seen as an Educational Resource. • To ensure that all Health & Safety procedures are understood and adhered to. • Embrace and positively promote the company's Mission, Strategic Objectives and Values and help to deliver the departmental objectives • To assist Animal Department, Visitor Services and Research and Conservation where necessary in



order to provide positive experiences for visitors and maximise business opportunities.

- Contribute to the monitoring and evaluation of current programs.
- Contribute to and complete tasks relating to Visitor Services, Animal Department and Research & Conservation Departments.
- Attend regular meetings to receive tasks from Head of Learning and Discovery and other members of the Learning team to exchange information and discuss development plus discuss new ideas and review practices.
- To ensure the cleanliness and maintenance of the Discovery Centre, its equipment and all department resources; as well as Company vehicles and areas where external teaching may be held.
- Ensure all items of value are secured effectively including artefacts, petty cash and AV equipment.
- To perform any other reasonable task or duty as directed by his or her supervisor.